

All members agree to:

- Ensure the integrity of the customers mail at all times
- Maintain Client confidentiality
- Operate robust auditable processing systems
- Provide accurate service and routing information
- Provide accurate information on service delivery aims

Not undertake any act or make any statement likely to bring the association or industry into disrepute

I hereby confirm that \_\_\_\_\_ undertakes to comply with the above detailed code of conduct and acknowledge that deliberate breach of these guidelines will result in loss of association membership.

Authorised signatory

Name: \_\_\_\_\_  
Position: Director

Name: \_\_\_\_\_  
Position: Director

Date: \_\_\_\_\_, 2016